

# Privacy Policy

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## General Privacy Policy of the Single Website Platform

Your privacy and data protection is very important to the webmaster of the Single Website Platform. We assume that if you are reading this Policy in connection with the consent required of you in connection with the processing of your personal data, you have read this statement and agreed to the processing of your personal data before submitting your personal data.

Public administration is committed to openness and transparency, so by providing us with your personal data, we have described how personal data is processed on the Single Website Platform and for what purposes. Before processing personal data, we evaluate the lawfulness of the data processing activity. We process personal data on the basis of official authority and legal obligations applicable to it.

The purpose of the privacy policy of the Single Website Platform is to comply with the principles of personal data processing contained in Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (General Data Protection Regulation) (hereinafter - GDPR), to provide general information regarding the processing of personal data organised and performed by the State Chancellery.

The personal data controller of the Single Website Platform shall be the State Chancellery (SC). The personal data processors of the Website Platform shall be the institutions of the websites included on the platform, the maintainers of the platform - the State Regional Development Agency (SRDA), the hosts on technical resources - the Information Centre of the Ministry of the Interior (ICMI) and the technical service providers - Latvian State Radio and Television Centre (LSRTC).

Your personal data on the Single Website Platform shall be processed in accordance with the implementation of the legal interests of public administration institutions, for the fulfilment of obligations specified in the laws and regulations, fulfilment of contractual obligations, provision of public information, as well as other previously provided purposes.

The legal basis for the processing of personal data performed within the framework of the services managed by the Single Website Platform shall be determined by the following laws and regulations:

[Section 10 of the State Administration Structure Law](#)

Regulation of the Cabinet of Ministers of 4 July 2017 No. 399 ["Procedures for Accounting and Provision of Quality Control of Public Administration Services"](#)

Regulation of the Cabinet of Ministers of 4 July 2017 No. 402 ["Regulations on Public Administration E-Services"](#)

Regulation of the Cabinet of Ministers of 14 July 2020 ["Procedures for Posting Information on the Internet by Institutions"](#)

Employees of the parties involved in the operation of the Single Website Platform shall only process personal data for the performance of their official duties or on behalf of or under the instruction of the authorities, in compliance with the basic principles of personal data processing and confidentiality requirements set out in the institution's internal documents.

An employee shall be prohibited to process personal data obtained within the framework of the performance of official duties for his or her own or other persons' personal purposes. By processing personal data in the course of their official duties, processors of personal data shall, as far as possible, reduce the risk of personal data coming into the possession of unauthorised persons as a result of actions or omissions.

On the Single Website Platform, your personal data shall be processed in accordance with the requirements of confidentiality and taking care of the security of the data we hold. The processors of personal data on the Single Website Platform shall take various

security measures to prevent unauthorised access to your data, disclosure of data or use of other inappropriate personal data. Proper data information processing, storage, data integrity shall be ensured with an appropriate level of security. Accordingly, we use proportionate and appropriate physical, technical and administrative procedures and means to protect the personal data we collect and process. The implemented security measures shall constantly be improved in accordance with the security requirements, subject to appropriate data protection safeguards and to the extent necessary for the purposes of the processing.

We carry out personal data protection with data encryption tools, firewall protection, as well as other data network security breach detection solutions. The data controllers of the Single Website Platform shall ensure the confidentiality of the data and take appropriate technical and organisational measures to protect personal data against unauthorised access, unlawful processing, disclosure, accidental loss, distribution or destruction, subject to appropriate data protection safeguards and to the extent necessary for the Data processing purposes. Personal data security measures shall constantly be improved and refined in order not to lower the level of personal data protection.

Protection of personal data processing shall be performed:

- in the information technology infrastructure (servers, local computer networks and application software) for the personal data processed;

- for personal data transported in the data transmission network, if any;

- in the information systems used for the provision of work, which are administered by the institutions involved in the Single Website Platform;

- for electronic documents developed, registered and in circulation, containing personal data.

You may withdraw your consent (if requested from you and you have given it) to the collection, processing and use of your personal data at any time. The personal data controller of the Single Website Platform shall assess your claims based on his/her legal interests. If personal data are no longer needed for pre-defined processing purposes, it shall be deleted.

The administrator of the Single Website Platform shall be responsible and processes personal data by means that must prevent the misuse, unauthorised disclosure, alteration of personal data.

In order to improve the communication of public administration institutions, the personal data controller shall monitor the received personal data. This data in an aggregated form can be used to create overview reports that can be disseminated to the public administration in Latvia. Messages shall be anonymised and not contain any personal data.

The Single Website Platform shall contain access data of the registered and public users, usernames, information selection parameters, traffic information, and Internet Protocol (IP) access address information. Single Website Platform shall use cookies to provide information about visitor activity, pageviews, sources, and time spent on the site. We collect this information to improve the convenience and interests of website visitors to ensure that you receive the best possible service. The processing of personal data shall be carried out as little as possible, only to achieve the purpose of the processing.

We only store your personal data on websites for as long as it is necessary for the purposes for which it was collected. The processors of the personal data of the Single Website Platform who have access to this data are trained to handle it properly and in accordance with the regulatory data security framework.

Personal data shall be stored for as long as there is a legal obligation to store personal data. At the end of the data retention period, the data shall be securely deleted or depersonalised so that it can no longer be linked to the data subject.

Personal data held by the Single Website Platform shall be considered as restricted information and shall only be disclosed to third parties in the cases, in accordance with the procedure and to the extent specified in laws and regulations or concluded agreements. When transferring personal data to the contractual partners of the Single Website Platform (independent controllers), additional provisions regarding the processing of personal data shall be included in the agreements.

Links to other sites with different terms of use and personal data protection rules shall be included on websites.

The institutions involved in the implementation and cooperation of the website platform shall cooperate with each other on the basis of the adopted regulations. If you have any questions or complaints regarding the processing and protection of personal data, report it to the State Chancellery by writing to the e-mail [vk@mk.gov.lv](mailto:vk@mk.gov.lv), where the information submitted by you will be registered and evaluated, or contact the responsible person for data processing appointed by the State Chancellery. The responsible personal data controller shall be Aldis Apsītis (e-mail address: [aldis.apsitis@mk.gov.lv](mailto:aldis.apsitis@mk.gov.lv)). Data subjects may submit complaints regarding the use of personal data to the Data State Inspectorate ([www.dvi.gov.lv](http://www.dvi.gov.lv)), if the subject considers that the processing of his or her personal data violates his or her rights and freedoms in accordance with the applicable laws and regulations.

## Cookies

The Single Website Platform uses cookies, by warning the website users and visitors thereof.

The Single Website Platform uses cookies to comply with the obligation specified in Clause 23 of the Cabinet Regulation of 4 July 2017 No. 399 "[Procedures for the Accounting and Provision of Quality Control of Public Administration Service](#)", as well in [Section 10 of the Public Administration Structure Law](#) to obtain attendance and usage statistics in order to improve your convenience of use of the Single Website Platform. We ensure that you can read the Cookie Policy and make a choice on whether to give your consent to the collection of statistics.

Cookies are small text files, sent to your computer's memory when visiting a website. During each next visit cookies are sent back to the website of origin or to any other website recognising the cookies. Cookies operate as memory of the particular website, enabling the site to remember your computer during next visits, including that cookies may remember your settings or improve user convenience.

The cookies used can be divided into technologically necessary cookies, without which the performance of the service is technologically impossible or significantly difficult, and analytically statistical cookies.

By using the website, you agree that the analytical statistical cookies placed on this website are used for the purpose of improving the quality of services in compliance with the principles of public administration described in Section 10 of the [Public Administration Structure Law](#) that public administration is organised in a way that is as convenient as possible and accessible to an individual, as well as an the obligation of the public administration to improve the quality of services provided to the public, to simplify and improve procedures for the benefit of natural persons.

The website uses the following cookies:

### Required:

SESSdb34877a4022e0a5c40d60cffaeb5307 This cookie is only required for content administrators for authentication.

maintenance\_message - This cookie is required for all users to prevent the content or platform administrator's notifications from reappearing (those which the content user has read and clicked the "Close" button).

allowCookies - This cookie determines whether you have agreed to the terms of use of cookies and whether to display a statement about the use of cookies in the future.

### Statistics:

This webpage uses the application "Google Analytics" made by the company Google Inc., using cookies that are stored on your computer to enable analysis of how you use the relevant webpage. The information established by the cookies about how you use the webpage is sent to the Google server in the USA and stored there. Your IP address, when applying IP anonymisation, is shortened within the territory of the European Union or the European Economic Area and may only be delivered for processing to Google servers located in the USA in exceptional cases. Google uses the information in order to assess how you use the particular webpage, in order to prepare reports for webpage providers about activities on the relevant webpages and to provide other services related to the use of webpages and the internet. Google shall never link the IP address received here with any


other information being at the disposal of Google. In case of need, Google provides this information to third parties, if it is stipulated in the law or if third persons perform the processing of such data on the assignment of Google.

\_ga, \_gat, \_gid - These three cookies are required for all users to allow traffic data to be passed to the google analytics statistics collection tool.

If you do not accept the use of statistics cookies, traffic data will not be included in google analytics statistics.

Social media:

\_cfduid - This cookie is required for all users to share a content item on their social networks.

Disabling the use of cookies 



You may object to the creation, storage and processing of such statistics by manually disabling the use of the cookie handling mechanism in your browser at any time.

You can change or delete your cookie settings in your web browser settings. We add links to cookie management information resources for the most popular browsers:

[Firefox](#)

[Chrome](#)


[Safari](#)

[Opera](#)

[Edge](#)

[Explorer](#)

More information on how to control cookies according to your device's browser can be found at:[www.aboutcookies.org](http://www.aboutcookies.org).

Processing of personal data in the State Railway Administration 



## 1. Contact details of the personal controller

The State Railway Administration

Riepnieku Street 2, Riga, LV-1050

phone: [+371 67233225](tel:+37167233225); e-mail: [vda@vda.gov.lv](mailto:vda@vda.gov.lv)

## 2. Personal data to be processed

The State Railway Administration (hereinafter - Administration), in the performance of the functions and tasks specified in its regulatory enactments and in compliance with the requirements of [Regulation \(EU\) 2016/679 of the European Parliament and of the Council on the protection of individuals with regard to the processing of personal data and the free movement of such data and repealing Directive 95/46/EC](#) (hereinafter - Regulation) and the regulatory enactments of the

Republic of Latvia for the protection of personal data, different types of personal data may be processed (e.g. name, surname, personal identity number, birth data, contact details (telephone number, e-mail, address), name of the institution or company represented, employer's name, position, photo, video and voice records, education information, work experience and other personally identifiable data.

### 3. Purpose and legal basis of data processing

The Administration shall perform the processing of data in order to realise the functions specified in Paragraphs 3 and 4 of Cabinet Regulation No.13 of 4 January 2005, Regulations of the State Railway Administration, and the tasks specified in other international and national regulatory enactments.

The legal basis for data processing stems from points (a), (b), (c) and (e) of the first subparagraph of Article 6 of the Regulation.

### 4. Recipients of personal data

Your personal data may be transferred to the responsible officials of the Administration or directly to authorised persons, data controllers (including the organisers of joint actions), the State, local government and law enforcement authorities in the cases specified in the legislation.

### 5. Personal data storage period

Your personal data will be stored for as long as it is necessary to achieve the relevant processing purposes, subject to the requirements of the regulatory enactments, by which your personal data will be deleted, unless the regulatory enactments provide for a longer period of data storage.

### 6. Rights of the data subject in the data processing process

The person whose data are processed has the right to request their supplement, rectify or delete, restrict their processing, the right to portability of their personal data, the right to object to the processing of their personal data and to withdraw their consent to the processing of their personal data. These rights shall be exercised in so far as the processing of data does not arise from the duties of the Administration imposed on it by the laws and regulations in force and carried out in the public interest or in respect of legitimate interests. The administration will evaluate the request submitted by the person in accordance with regulatory enactments and provide a response. If you do not want to be photographed or filmed and subsequently published at the events organised by the Administration, please ask to inform the Administration.

### 7. Guarantees against data abuse

The Administration shall process your personal data to ensure their security through a variety of security measures (such as data encryption and firewall protection) and in compliance with privacy requirements to prevent misuse and inappropriate use, unauthorised disclosure, disclosure and tampering, and unauthorised access.

### 8. Transmission of personal data to third countries

Your personal data may be transmitted to third countries that are not members of the European Union (EU) or the European Economic Area (EEA), only in cases provided for by law and in strict compliance with their rules, as well as ensuring a sufficient level of protection.

## 9. Right to lodge a complaint

If you have any objections, claims or complaints relating to the processing of your personal data, please refer to the Administration first. If the matter cannot be resolved within the framework of the Administration, you have the right to lodge a complaint with the State Data Inspectorate.

## 10. Automated decision-making

The Administration does not use your data to make automated decisions.

## 11. Submission of requests by the data subject

In order to receive information from the Administration related to the processing of personal data, an application shall be submitted in accordance with the procedures specified in regulatory enactments:

an electronic request for information must be signed with a secure electronic signature, inviting them to be sent to the Administrational Data Protection Officer by email: [agita.pavarda@vda.gov.lv](mailto:agita.pavarda@vda.gov.lv)

authoring the portal [www.Latvija.lv](http://www.Latvija.lv);

in a mailing to the Administration, with a self-attached signature. Address written information requests to the State Railway Administration, Riepnieku Street 2, Riga, LV-1050, Latvia;

the data subject may also submit a request for written information in person by completing a request for the issuance of data and presenting a personal identification document, in the Administration, in Riepnieku Street 2, Riga, in agreement with the Data Protection Officer in advance.

The administration, while protecting the rights of the data subject, is entitled to request additional information in order to clearly identify the applicant.

The Data Subject Information Request shall be examined by the Administration by within one month from the date of receipt of the request, in accordance with the procedures specified by the Regulation and the Law on the Processing of Personal Data. If necessary, that period may be extended by for a further period of two months, taking into account the complexity and number of requests.

The Administration shall, after examining the application, perform one of the following activities:

provide the data subject with the requested information;

give a reasoned written refusal to supply information;

inform the data subject of the actions taken (replenishment, rectification, erasure) in relation to the requirement expressed in the request for information.

## 12. Contact details of the Data Protection Specialist

For additional information on the processing of personal data by the Administration, please contact the Data Protection Officer:

Lawyer Agita Pavarda, phone [+371 67234331](tel:+37167234331), e-mail: [agita.pavarda@vda.gov.lv](mailto:agita.pavarda@vda.gov.lv)